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|  | Babbage University |

CCDC Memo

To: IT Team

From: Alan Turing, CCDC Director

Re: Welcome Aboard!

Welcome Team. I am very sorry I am not able to greet you personally. I will be traveling extensively over the next several weeks and will have limited contact via email and phone. It is expensive to call internationally, but I am available if conditions warrant. My secretary can help you reach me by phone.

As you know Babbage University is one of the finest institutions in the country with premier academic programs and world class Faculty performing cutting edge research. Our latest achievement is the founding of our new Cyber Crime and Defense Center (CCDC) thanks to a generous grant by the Darrow Family Foundation.

As with most new Centers, the CCDC is beginning life with great expectation and few resources. Our initial fundraising campaign will begin shortly and we expect a sustainable revenue model within five years. Until then, we will be operating with limited budget and manpower. The University has provided temporary space for our Center and an IT infrastructure was assembled by graduate interns under the direction of our lead researchers. Last year we hired Hal, one of the interns, as a part time employee who has since maintained IT operations and provided user support.

Hal has taken an indefinite leave of absence. He did a fine job but was needs driven without strategy or long term goals. The Center’s requirements over the next weeks are going to be exceptional and driven by research deadlines and the needs of the Advancement staff with the kickoff event in its final stages now.

Your initial duties will require you taking over IT services and support from the graduate interns and research staff who have kept things going as volunteers. Things will not be pretty. I need for you to quickly get the Center’s IT shop squared away so I can task your team with bringing new services online as the Center expands. You will also need to provide helpdesk support to Center personnel along with researching and recommending solutions.

Complicating your efforts will be the ill will the Center’s Assistant Director, Richard Gill, has created with the online community. I won’t mince words: not only is he your boss, he is my good friend and has my full support. I know him to be an excellent administrator despite his tough style of leadership. Richard is very media savvy and we were lucky to convince him to join us when he retired from Federal law enforcement. Unfortunately, he is not technically savvy and has repeatedly taken very unpopular positions: advocating prosecution of “hacktivism”, weakening online freedoms when they conflict with policing, and he’s been critical of the open source community. Once our Center is officially announced at our press conference later today you can expect a great deal of harassment and criminal behavior directed towards our Center.

I know our resources are limited and Richard is both demanding and technically unsophisticated but I have full confidence in your abilities. Your current managers speak highly of your shared ability and were reluctant to free your team for this temporary assignment. I am glad to have you.

Good luck and welcome aboard.

